

## **RESOLUTION**

### **Benefits Office concerns**

Be it resolved that:

- the University Benefits Office staff and the Faculty/Staff Benefits Committee be commended for their efforts in providing additional health care coverage to University faculty and staff with no increase in premium levels; and
- that the University Benefits Office should provide information that clearly lists all details of the extent and conditions of our BC/BS Health Plan's coverage (the most recent Group Health Care Plan booklet distributed to the faculty is dated January 1, 1992, and changes in coverage made since that time need to be included); and
- that the University Benefits Office staff be reminded that in addition to being facilitators and interpreters of BC/BS policies, they must also serve as advocates for faculty/staff concerns to BC/BS. The University is self-insured and should therefore help establish the policies by which claims are evaluated and, whenever possible, serve as advocates of the policy holders when reasonable claims are rejected by BC/BS; and
- that the faculty believe Benefits Office staff should, while striving for responsible fiscal management of the health care plan, hold the health care needs and concerns of the faculty/staff as their highest priority.

21-Oct-97